



## NUTRISHOP

#### **FRANCHISE PILOT CASE STUDY**





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# Introduction



### SOCIALMADESIMPLE

SocialMadeSimple is a **digital marketing agency** established in 2009. Since then, we've helped over 30,000 businesses achieve success online.

Blending proprietary software with a team of Customer Success Managers, Digital Ads Specialists, and Content Specialists, **SocialMadeSimple delivers high-performing social media campaigns that drive results.** 

#### THE CLIENT

Nutrishop is a US-based franchise that is focused on selling **health and wellness products** to their customers.

Four locations participated in our 90-day Pilot Program, where our goal was to increase brand awareness and educate potential customers on current offers to boost in-store foot traffic.

Today, we are a preferred social media vendor for Nutrishop.



# **Content Posts**

Nutrishop's main content goals were brand awareness and engagement. We posted **3x per week** to each Nutrishop location's Facebook page. These posts maintain a consistent posting frequency and are continuously optimized for the best results.

## **STRATEGY IMPLEMENTATION**

- **Highlighted Nutrishop's premier customer service** and educated consumers on overall health and wellness.
- **Incentivized consumers to shop in-store** by promoting promo codes, Free meal plans, body scans, and Nutrishop "challenges".
- **Positioned Nutrishop as a trusted leader** in their industry by posting testimonials, blogs, products, tips, and more.

#### **BOOSTED POSTS**

- High-performing content is turned into boosted posts through our platform, SocialModo.
- A small budget allows boosted posts to be served to a target audience, expanding reach beyond existing followers.



# **Advertising: Brand Awareness**

During the first two months of Nutrishop's pilot program, we ran brand awareness campaigns to **drive website traffic** and **in-store visits**.

#### STRATEGY IMPLEMENTATION

- Utilized promotional offers to drive store visits, including "15% off, \$5 off, free meal plans, and free body composition scans."
- Used tracking code to build future retargeting audiences and keep track of who clicked on the ads.

#### TARGETING

- **Location-Based:** 10-mile radius
- Audiences: Customer and lookalike lists
- **Behaviors & Interests:** Active adults interested in nutrition, gyms, personal growth, etc.



Nutrishop South Reno Sponsored · @

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There is no one-size-fits-all solution! That's why our in-store experience is unique and customized to every individual to help them achieve their goals

Ready to see what cutting-edge supplements you could benefit from? Stop by your local NUTRISHOP® and mention promo code BattleBorn at checkout for \$5 off ANY product!





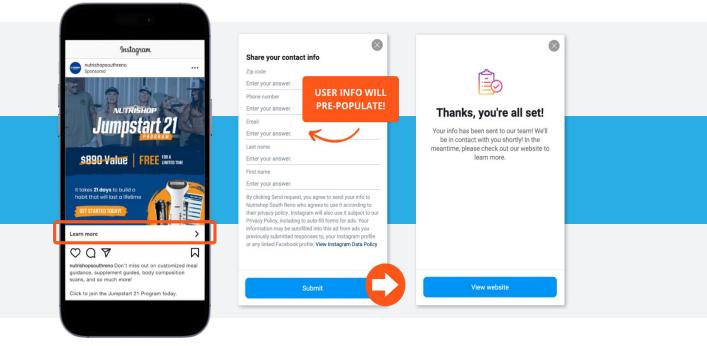
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# **Advertising: Lead Generation**

For the last month and a half of the Nutrishop pilot program, we **shifted 100% of the ad budget to lead generation campaigns** directly on Facebook and Instagram.

### STRATEGY IMPLEMENTATION

- Campaigns focused on persuading individuals to sign up for location-specific Nutrishop challenges, including their Jumpstart 21 Program and an 8-week New Year Challenge.
- Lead generation campaigns allowed Nutrishop to **collect challenge sign ups** directly on Facebook and Instagram.
- Lead forms are completely customizable and make it seamless for users to sign up, resulting in high conversion rates and low CPLs.





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## SocialModo

With SocialMadeSimple's platform, SocialModo, Nutrishop franchisees have the ability to view and manage their **content calendar, campaign stats, and aggregated messages** across Facebook and Instagram in real-time with 24/7 access.

#### Content

#### **Networks**

We send bi-weekly emails to Nutrishop franchisees for feedback and approval. Posts are scheduled and published to each location's Facebook and Instagram.

#### Reporting

Each franchisee receives detailed reports via email and their analytics dashboards.

#### Support

Nutrishop's dedicated Client Success Manager is available for phone or email support.





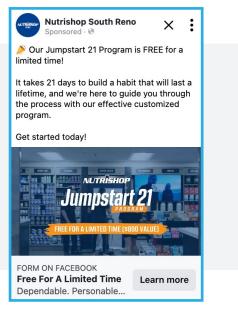
# Results

Through the success of SocialMadeSimple's 90-day pilot program, each Nutrishop franchisee generated a consistent flow of in-store traffic, customer leads, and increased brand awareness. Following the pilot program, we became **the preferred social media vendor of Nutrishop USA.** 

#### **90-DAY PERFORMANCE**

#### **ADVERTISEMENTS**

750K+	TOTAL IMPRESSIONS
<b>1.1K</b> +	TOTAL CLICKS
75	TOTAL LEADS
\$10.08	COST PER LEAD



#### **BOOSTED CONTENT**

<b>258K</b> +	TOTAL IMPRESSIONS
193	TOTAL CLICKS
151K+	TOTAL REACH
312	POSTS PUBLISHED



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