

maidpro

## MAIDPRO

### FRANCHISE MARKETING CASE STUDY



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# Introduction



## SocialMadeSimple

SocialMadeSimple is a **digital marketing agency** established in 2009. Since then, we've helped over 30,000 businesses achieve success online.

Blending proprietary software with a team of Customer Success Managers, Digital Ads Specialists, and Content Specialists, SocialMadeSimple delivers high-performing **social media campaigns that drive results.** 

## **The Client**

MaidPro is a **home cleaning franchise with over 200 locations** across the U.S. and Canada. They offer professional customized house cleaning and maid services.

MaidPro came to SocialMadeSimple in need of a social media marketing program that could effectively build **brand awareness, drive sales, and generate qualified job candidates** for each franchisee location.

Today, SocialMadeSimple is the **preferred social media vendor** for MaidPro!





# **Content Posting**

SocialMadeSimple **posts custom content 3x/week to each location's Facebook Page** to build trust & engagement with local audiences and position MaidPro as a leader in the industry.

These social media posts are **skillfully crafted**, maintain a **consistent posting frequency**, and are **continuously optimized** for the best results.

## **STRATEGY OPTIMIZATION**

### **BOOSTED POSTS**

- SocialMadeSimple's platform, SocialModo, turns high-performing content into boosted posts.
- Boosted posts are served to the local target audience.
- Reach an audience beyond existing followers.



## MESSAGING

- Highlight **positive client testimonials & educational tips** to build credibility.
- Call attention to MaidPro's services and their benefits.
- Showcase the **PROs** and MaidPro's **49-Point Checklist**.



# Advertising

To exceed MaidPro's goals, SocialMadeSimple creates, monitors, and optimizes **bi-lingual lead generation ad campaigns on Facebook and Instagram.** Each campaign is customized to achieve the desired outcomes of each franchisee - recruitment leads & sales leads.

### **STRATEGY OPTIMIZATION**

### TARGETING

- Location-Based: ZIP Code
- Ages: 18 65+
- Interest-Based:
  - Housekeeping
  - Job Hunting, etc.

### **LEAD GENERATION**

- Interested users submit their info directly on Facebook or Instagram.
- Lead info is delivered to MaidPro's
  CRM in real-time.
- Ads consist of both Spanish & English messaging to maximize target audience reach.

## AD CAMPAIGNS

- Sales: Generate leads in the form of new business by showcasing the MaidPro brand & promoting a free estimate.
- Recruitment: Encourage qualified job candidate leads to apply by highlighting role descriptions and benefits.



### **90-DAY PERFORMANCE**

233K+	TOTAL IMPRESSIONS
94K+	TOTAL REACH
36K+	POST ENGAGEMENTS
123	CUSTOMER LEADS
55	RECRUITMENT LEADS
\$27	AVG. COST PER LEAD
	•

#### **CONTENT POST**



SocialMadeSimple is the social media team for **13 MaidPro locations**.

#### **LEAD GEN - RECRUITMENT**



#### **LEAD GEN - SALES**





## SocialModo

With **SocialMadeSimple's platform**, SocialModo, MaidPro franchisees have the ability to view and manage their **content calendar**, **campaign stats**, **and aggregated messages** across Facebook and Instagram in real-time with **24/7 access**.

#### Content

We send **bi-weekly emails** to MaidPro for feedback and revisions.

#### **Social Networks**

Schedule and publish posts to each location's Facebook and Instagram with a **single click**.

#### Reporting

MaidPro franchisees receive **comprehensive reporting** via analytics dashboards and emails.

#### **Support**

MaidPro's dedicated Client Success Manager is available for support or updates on campaign performance.





MAIDPRO FRANCHISE MARKETING CASE STUDY

## Contact



## TEST-DRIVE SOCIAL, COMPLETELY FREE!

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### **SCHEDULE A CALL**

## **SocialMadeSimple**

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