

# CASE STUDY OVERVIEW

About The Partnership

The Challenge

**03.** Strategy

Program
Overview

**105** Targeting

**06**. Content

Facebook Ads

Meet The Team

Get
Started



### **About The Partnership**

We work with a leading **end-to-end medical practice growth solution provider.** They provide tens of thousands of medical businesses with websites, SEO, reputation management, EMR integrations, online scheduling tools, and much more.

In short, this partner helps medical practices gain patients, keep current patients happy, and streamline internal processes.

This partner was **looking to add social media services to their suite of products.** Shortly after, SocialMadeSimple began providing white-labeled social media services at scale for this partner's clients.

By integrating with the SocialMadeSimple platform, we were able to produce consistent, quality, content from day one.

Today, we are producing social media content and ads for more than **1,000 of their active clients.** 



### The Challenge

Our partner needed a white-labeled vendor that could deliver quality social media services for thousands of their clients. SocialMadeSimple utilizes proprietary software and a team of Customer Success Managers, Digital Ads Specialists, and Content Specialists to deliver the following:

Custom & general interest posts to Facebook, LinkedIn, and Twitter. Paid ads that drive page growth, website traffic, and phone calls.

# HOW WE DO IT



The dedicated Client Success
Manager is just one call away! The
team consists of a Client Success
Manager, a Digital Ads Specialist, and a
team of in-house Content Specialists.



We create branded content on Facebook, Twitter, LinkedIn, and Instagram specifically about the business. These posts showcase the business, the people behind it, promotions, and services.



Our custom advertising campaigns are tailored to each business's needs. We create, optimize, and manage Facebook and Instagram ads to achieve the desired objective.



With 24/7 access to the SocialMadeSimple platform, clients can view real-time reports on your campaigns' performance. Additionally, they receive weekly reporting emails that are informative and easy to understand.

### STRATEGY

Blending data-backed strategy around paid social, reaching the clients' marketing personas, and delivering world-class creative, SocialMadeSimple delivers a full-service white-label marketing solution.



### PROGRAM OVERVIEW



#### **PLATFORM:**

All customers are provided access to the white-labeled SocialMadeSimple platform, which allows interaction with scheduled posts, reporting, and more.



#### **CONTENT:**

SocialMadeSimple curates, creates, and posts organic content for all subscribing customers, adhering to social media best practices. (8 Posts per month)



#### **BOOSTED ADS:**

Posts are boosted for each customer account. These ads target likely patients of each practice and provide actionable value, such as "Call Now" or "Visit Website." (4 Custom Boosted Posts per month)



### → TARGETING

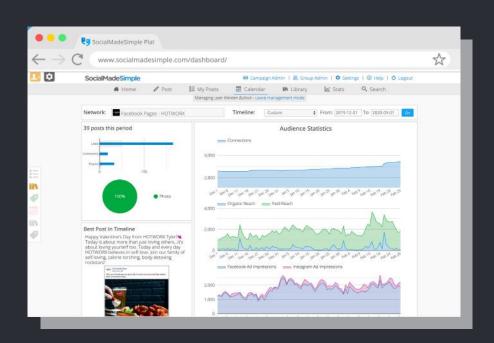
**TARGETING PRIMARILY FOCUSED ON:** 

- Lookalike audiences (using existing customer data)
- Core Audiences
- Interests (dermatology, healthcare, dentures, botox, etc.)
- Geographic location
- Age
- Gender

**OTHER KEY AUDIENCES** TARGETED:

- Non-converted leads
- Friends of "page likes"
- Engaged users
- Customer List
- Web traffic

## THE SOCIALMADESIMPLE PLATFORM



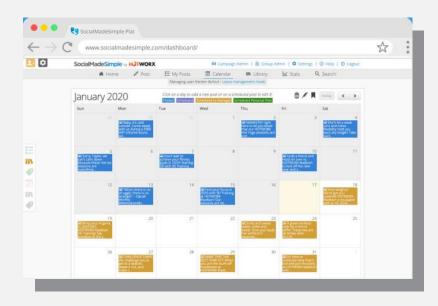
OUR PROPRIETARY
SOFTWARE ALLOWS
OUR TEAMS TO
CURATE, CREATE,
AND DELIVER
QUALITY, ON BRAND
SOCIAL CONTENT
AT SCALE.

## **Detailed Reporting**

Clients receive comprehensive reporting via platform dashboards and white-labeled emails.

## For The DIYer

Each of our clients are **granted access** to our white-labeled platform, allowing them to post content, make edits, view reporting, and more.



#### Connected Social Networks

**Post** to Facebook, Instagram, Twitter, & LinkedIn with a single click.

#### Content Weeks In Advance

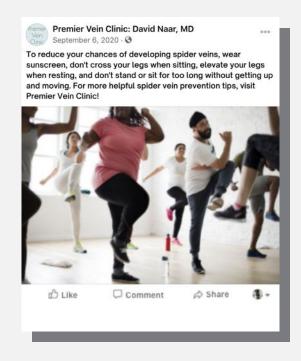
We send **monthly** whitelabeled emails to our partner's clients for feedback and revisions.



### **CONTENT**

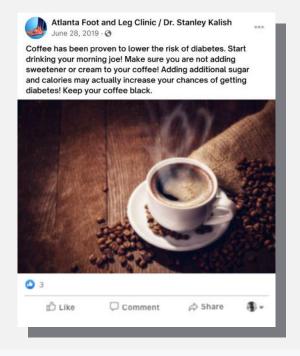
SKILLFULLY CRAFTED SOCIAL MEDIA POSTS THAT BUILD CREDIBILITY, SHOWCASE SERVICES, AND POSITION THE MEDICAL PRACTICES AS LOCAL LEADERS IN THEIR SPECIALTIES.





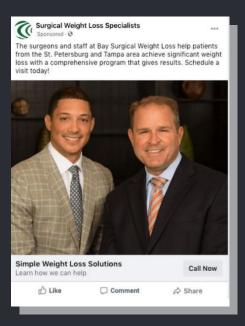
+171,000

HEALTHCARE SOCIAL MEDIA POSTS PUBLISHED IN 2021



### **FACEBOOK ADS**

These are **Facebook posts** shared on a business' timeline with a monetary budget behind them. These posts are shown to a targeted audience, improving brand awareness, driving website visits, and increasing appointments booked.







+167 Million
HEALTHCARE FACEBOOK
IMPRESSIONS GENERATED
(2021)

+308,000 TOTAL AD CLICKS (2021) +111,600
TOTAL CALL
GENERATED (2020)

## WHAT OUR CUSTOMERS SAY

"

More patients are coming through the door.

66

Prompt delivery of lead info and clean summary reports. Easy to use for a lowtechie like me. Love it! 66

I think the marketing is consistent and effective.

66

We've noticed a huge improvement in our social media leads since joining. We really enjoy working with Emily. She has been absolutely great.

"

CONSISTENCY is the best word I can use for your TEAM. EXCELLENT!

"

I enjoy the immediate notifications and easy access dashboard. The calendar option is also very nice to schedule posts.

"

Every aspect of the program is outstanding from the staff to the products offered. Thanks for your service.

66

The team is very quick, helpful, easy to contact. Immediate response, nothing negative at all

66

Best program out there to give my practice visibility.

"

I am getting new leads every day.

# **OUR SOCIAL MEDIA EXPERTS**



VERONICA CALHOUN

Director Of Client Services



**ANDREW SERAPHIN**Customer Success Manager



**TIM BRIGHT**Customer Success Manager



**CAMILLE SCUMACI**Customer Success Manager

# LET'S WORK TOGETHER!



#### **JULIEN PAUL**

Director of Business Development

julien@socialmadesimple.com 617-380-6570



#### **RYAN CHIASSON**

**Business Development Manager** 

rchiasson@socialmadesimple.com 781-728-5690

**SCHEDULE A CALL** 











